



27th October 2010

Collection of medical information via SureMed

Dear Practice Manager

This letter is to confirm that we have engaged Konnect to manage AIL's medical information requests through their SureMed service, including PMAR's, questionnaires, build exams and examinations.

We are confident that SureMed will make the process easier for your practice and for AIL's and assure the confidentiality of personal medical information.

Under this arrangement, Konnect will pay medical fees for AIL's requests delivered and completed through the SureMed service, and will respond to queries and manage follow-up contact with practices through a dedicated SureMed support team.

If you have any questions, please do not hesitate to contact me on 827-9900

Yours sincerely,



Steve Friedlander

Managing Director