

21<sup>st</sup> June 2010

Dear Practice Manager

**Collection of medical information via SureMed**

This letter is to confirm that we have engaged Konnect to manage TOWER's medical information requests through their SureMed service, including PMAR's, questionnaires, build exams and examinations.

We are confident that SureMed will make the process easier for your practice and for TOWER, and assure the confidentiality and security of personal medical information.

Under this arrangement, Konnect will pay medical fees for TOWER requests delivered and completed through the SureMed service, and will respond to queries and manage follow-up contact with practices through a dedicated SureMed support team.

If you have any questions, please do not hesitate to contact me..

Yours sincerely,



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